



September 21, 2010

Via Electronic Filing

Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Re: Ex Parte Notice: CG Docket No. 10-51

Dear Ms. Dortch:

On September 20, 2010, Thomas Kielty, Snap Telecommunications Inc.'s President and CEO and the undersigned had a wide ranging discussion with Commission staff Nicholas Alexander, Paul de Sa, Gregory Hlibok, Diane Holland, Diane Mason, Andrew Multz and Karen Peltz Strauss about issues raised in the Notice of Inquiry on video relay services. While Snap fully agrees and supports guiding the evolution of video communications so that the associated technology and services becomes fully mainstream, is accessible to all, and interoperable so any user can free connect with one another and their choice of services regardless of the device being used, we expressed in the meeting our respectful request for the Commission to also keep foremost the consideration of the significant investments made by providers to attain the current environment of greater video options and features in services, the need to provide a reasonable return on providers' investments and transition towards the future in a sustainable manner which allows providers to continue to be able to compete and innovate for the benefit of relay consumers.

Sincerely,

/s/

Jeff Rosen
General Counsel
Snap Telecommunications, Inc.
(845) 652-7107
jrosen@snapvrs.com

cc: Nicholas Alexander
Paul de Sa
Gregory Hlibok
Diane Holland
Diane Mason
Andrew Multz
Karen Peltz Strauss